Start-up Crowdfunding Guide for Investors

Crowdfunding is a process through which an individual or a business can raise small amounts of money from a large number of people, typically through the Internet. The objective is to raise sufficient funds in order to carry out a specific project. There are different types of crowdfunding, such as by donation, preselling of products, or securities crowdfunding. This guide discusses securities crowdfunding.

Securities crowdfunding

With securities crowdfunding, a business raises funds through the Internet by issuing securities (such as bonds or shares) to many people.

In Canada, all trading of securities is subject to legal obligations. For example, a business seeking to raise capital by issuing securities must file a prospectus with the securities regulator of their province or territory or have an exemption from the prospectus requirement under securities laws.

These obligations, however, can be costly for start-ups, small businesses and other issuers. The securities regulators in British Columbia, Saskatchewan, Manitoba, Québec, New Brunswick and Nova Scotia allow start-ups and small businesses to raise funds using securities crowdfunding without filing a prospectus or preparing financial statements. The securities regulators refer to this as the "start-up crowdfunding exemptions" or start-up crowdfunding.

Top 3 Things to do before investing in a start-up crowdfunding project

#1 Know the process

#2 Do your homework

#3 Understand the risks

#1 – Know the Process

Start-ups and small businesses (issuers)

The start-up has an idea but needs to raise funds to make it happen. It must prepare an offering document that includes basic information about the business and the offering, how it will use the money and the risks in investing in the business. The start-up must state the minimum amount it needs to raise to accomplish its goal. The start-up must use a crowdfunding website called a funding portal to raise funds this way.

Crowdfunding website (funding portal)

The funding portal posts start-up crowdfunding projects on its website. The funding portal is responsible for

- providing a risk warning form to potential investors
- holding all investor funds in trust until the start-up raises the minimum funding target
- returning funds to investors, without deduction, if the start-up does not reach its minimum funding target or if the issuer withdraws its distribution

There are different types of funding portals allowed to operate. When you enter a funding portal website, you will see a pop-up or notice telling you whether the funding portal is operated by a registered dealer or not and whether the funding portal will provide advice to you about the investment or not. If you are on a website where the funding portal provides advice, it must determine if the investment is suitable for you. If you are on a website where the funding portal does not provide advice, you must decide for yourself if the investment is right for you.

Investor (you)

You, the investor, spot an interesting business on a crowdfunding website. After reading the start-up's offering document and doing your homework, you may decide to invest any amount up to \$1,500. Before you complete your investment, the funding portal will ask you to confirm that you understand the risks and have read and understood the start-up's offering document. You have 48 hours after your investment to change your mind and get your money back.

#2 Do your homework

Before investing, you should:

- Read the start-up's offering document posted on the funding portal. It
 contains basic information about its activities, its management, its
 financial condition, the amount it wants to raise, how the money raised
 will be used and the risks. The securities regulators have not reviewed or
 approved the offering document. It is your responsibility to understand
 the information in the offering document.
- Search the Internet for information on the start-up, its industry and the people operating its business. Be skeptical of company documents claiming that these people held certain positions elsewhere if specific details are not included. Conduct a background check to see if they were ever disciplined for bad business practices. You can contact the start-up and the funding portal for further information.
- If the start-up gives you financial statements, you should know that those financial statements have not been provided to or reviewed by securities regulators and they are not part of the offering document. You should ask the start-up whether the financial statements have been audited and which accounting standards were used to prepare the financial statements. Do the financial statements include a balance sheet, income statement, statement of changes in financial position and detailed supporting notes?
- Consider the start-up's business plan. How is the start-up going to grow its business? How will it make money and within what period? Watch for unsupportable claims about the start-up's future success.
- Consider how you will receive a return on your investment. What type of securities is the start-up offering to give you in exchange for your investment? The securities must be described in the offering document. If the start-up is offering debt securities, consider when the start-up intends to pay you back. If the start-up is offering equity securities, such as common shares, read the rights attached to these securities described in the offering document.

- Think carefully about your risk tolerance and what you can afford to lose if the investment doesn't turn out as expected. Consider the *cons* before you consider the *pros*.
- Ask the start-up any other questions you may have. The offering document will provide contact information for someone at the start-up who is able to answer your questions.

#3 Understand the risks

To make an informed decision, you must have a good understanding of the risks related to the start-up crowdfunding offering. These include:

- Securities of start-ups or early-stage issuers are risky. Statistics show that a high percentage of start-ups and early stage businesses fail. You could lose the entire amount you paid for your investment.
- What is your risk tolerance? If your risk tolerance is low, an investment in a start-up or early-stage business may not be suitable for you.
- What do you know about the individuals operating the business? Do they
 have the knowledge and experience required to manage it? Start-ups are
 sometimes managed by inexperienced individuals. Find out more about
 the individuals operating the business before investing.
- Do you have the resources to be patient? If you think you will have to resell your securities in the short term, this type of investment may not be suitable for you. You may have to wait indefinitely before reselling the securities or you may not be able to resell them at all.
- A great deal of information and analysis is available about public corporations. This is not the case for start-ups. Unlike reporting issuers (such as companies listed on an exchange), start-ups are not required to file audited financial statements or other periodic disclosure. You may receive much less information about the business before or after you invest. Start-ups do not usually attract much media coverage.
- Once you have made the investment, the start-up will not generally have any obligation to provide you with updates (such as an annual report).
 You will have to track your investment on your own.

If you are willing to take risks and invest in a start-up, you may want to consider investing in a business that operates in a sector you know well. You may be in a better position to assess its likelihood of success.

The start-up crowdfunding process – an example

Oliver has heard about start-up crowdfunding. He goes to ABC Funding Portal's website and sees a pop-up notice that says ABC Funding Portal is not registered. He checks the names of their management and does some research to see if they have ever been disciplined for bad business practices.

After satisfying himself that ABC Funding Portal is on the up and up, Oliver browses through the crowdfunding projects listed on its website. He comes across Valerie's Maple Cola Company. Valerie wants to raise \$75,000 to market and bottle soft drinks flavoured with maple syrup and other local products. Oliver thinks the investment looks interesting.

Oliver reads Valerie's Maple Cola Company's offering document carefully, particularly the section that warns of the risks of this investment. Oliver does some additional research on Valerie's Maple Cola Company, Valerie herself as well as the rest of her management team, and the beverage manufacturing business.

Oliver decides he wants to invest \$750 in Valerie's Maple Cola Company. He reviews the risk warning on ABC Funding Portal website. He confirms, by ticking a box, that he has read the offering document and understands the risks he is taking. He pays for the investment using his credit card.

ABC Funding Portal holds Oliver's money in trust until Valerie raises at least \$75,000. If Valerie doesn't raise her \$75,000 target, ABC Funding Portal must return Oliver's money to him, without any deductions.

If Valerie successfully raises \$75,000, she can proceed to complete the start-up crowdfunding offering. Oliver is now a shareholder of Valerie's Maple Cola Company. Upon completion of the offering, Oliver receives a confirmation setting out the number of the common shares he purchased and how much he paid.

There is no guarantee as to the future value of Oliver's investment. Oliver will have to hold onto these securities for an indefinite period or even be unable to resell them at all.

Frequently asked questions about start-up crowdfunding

Where can I find start-up crowdfunding offerings?

You will find start-up crowdfunding offerings posted on the websites of funding portals. Before a funding portal can operate in any Canadian jurisdiction, it must meet certain conditions such as delivering mandatory documents to the securities regulatory authority in that jurisdiction.

Should I get investment advice?

You get to decide which funding portal websites that you want to visit to look at current postings. If you want investment advice, you may want to only look at those funding portals that are operated by registered dealer such as investment dealers or exempt market dealers.

If you are on a website where the funding portal does not provide advice then you must be prepared to make you own investment decision.

To check if the funding portal is operated by a registered dealer, go to www.aretheyregistered.ca.

What will I get in return for investing in a start-up crowdfunding offering?

With securities crowdfunding, investors receive securities in exchange for their investment. This is different than other types of crowdfunding, where you may get a product. Start-up crowdfunding is restricted to particular types of securities: debt securities, such as bonds; equity securities, such as common shares or preference shares; limited partnership units; and convertible securities, such as warrants, that are convertible into either common shares or preference shares.

The offering document must describe the type of security you will receive in exchange for your investment.

What if I change my mind?

Once you have committed to purchasing securities:

- You may withdraw your investment within 48 hours of subscription if you no longer wish to invest or
- If the issuer amends the offering document, you will also have the right to withdraw your investment within 48 hours of the funding portal notifying you that the offering document has been amended.

In either case, you must notify the funding portal that you wish to withdraw before the end of this 48 hour period. After receiving your notification, the funding portal will return your funds to you within 5 business days.

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